

# What New Yorkers Need to Know About 9-1-1

- 1** 9-1-1 will soon celebrate its 50th anniversary – much has changed since 1968.
- 2** County governments are financially and functionally responsible for today's 9-1-1 systems.
- 3** In 2015, more than 20 million emergency calls were placed to 9-1-1 Call Centers across New York.
- 4** Next Generation 9-1-1 (NG911) systems will use enhanced capabilities to pinpoint caller location and translate text messages.
- 5** It is estimated that Next Generation 9-1-1 technology upgrades will cost approximately \$2.2 billion over the next 10-years.

Visit [www.nysac.org/rescuing911](http://www.nysac.org/rescuing911) to learn more about this critical issue



@rescuing911



**NYSAC**  
NEW YORK STATE  
ASSOCIATION OF COUNTIES

@NYSCounties