

# NYS Early Intervention Program (EIP) – Background and Overview

# EIP Background

- New York State's Early Intervention Program (EIP) is for infants and toddlers with developmental delays or disabilities and their families
- Part C of federal Individuals with Disabilities Education Act (IDEA)
- Title II-A of Article 25 of PHL – Implemented July 1, 1993
- Department of Health is Lead Agency responsible for administration and oversight
- All fifty-seven counties and New York City have a designated Early Intervention Official/public agency responsible for local administration



# EIP Overview

- The EIP delivers services to approximately 70,000 children annually with expenditures of about \$667 million across all payers
- Program includes 1,312 providers who are in Agreements with NYS to bill for EI services
  - 57 Municipal Providers
  - 470 Billing Agencies
  - 785 Individual Practitioners



# EIP Overview

- For program year 2017-18, total program spending for services was approximately \$667 million.
- Commercial Insurance      \$12.3 million (1.8%)
- Medicaid                              \$293.7 million (44.1%)
- State Funds                              \$177 million (26.5%)
- County Funds                              \$184 million (27.6%)



# **2019-2020 Upcoming EIP Activities**

# Regulation Implementation

- 90-day claiming – implemented changes to EI regulations (section 69-4.22), requiring providers to submit all claims for payment of evaluations and services within 90 days from the date of service on February 10, 2019

Pending new system implementation:

- MDE/MDA – implementation of multidisciplinary assessment for service planning for children eligible for the EIP due to a diagnosed condition with a high probability of resulting in developmental delay (section 69-4.8)
- ABA Services – addition of licensed behavior analysts and certified behavioral analyst assistants as qualified EI providers (section 69-4.1(a)(4)

and (5)



# Programmatic Updates/SPAs

5% Rate Increase – State Plan Amendment (SPA) 19-0019 was approved in August 2019; implementation is in progress, retroactive to April 1, 2019

Pending New System Implementation:

- Service Coordination Reimbursement Methodology – SPA 18-0017 is currently on hold with the Centers for Medicare and Medicaid Services
- Early Intervention Services – SPA 18-0039 was approved in June 2019
- Transportation – included as a service (will no longer be an administrative expense)
- New QP – licensed mental health counselors, licensed marriage and family counselors, licensed creative arts therapists, licensed psychoanalysts



# Early Intervention Program Operational Support



# EI Systems History

- Kids Integrated Data System (KIDS) software developed and deployed by DOH in 1993
- De-centralized, Foxpro/DOS based application utilized by municipalities
- Data uploaded to DOH on quarterly basis
- Municipalities continued to use the legacy data system until children aged out of EI
- KIDS application decommissioned 12/31/2018



# EI Systems History

- New York Early Intervention System (NYEIS) development initiated over 13 years ago
  - Commercial software platform is IBM Curam Version 4.5; highly customized; centralized data
  - Designed to support EI administration and management activities at municipal, provider and State levels including:
    - Provider enrollment/application and management data
    - Child referrals, demographic, insurance information as well as ‘case’ data such as evaluations, IFSP, and service authorizations
- Claim entry including invoice/billing rules



# EI Systems History

- Deployed incrementally beginning in September 2010; all counties deployed by December 2012; new referrals only entered in NYEIS
- System Evolution and Maintenance provided by CMA until July 2016 when NYS ITS assumed operational support
- NYEIS End User Support/Helpdesk provided by CMA



# EI Systems History

- Effective April 1, 2013, claiming functionality to third party payors performed by the State Fiscal Agent (SFA) via claim data extract from NYEIS
  - Exception for respite and transportation services which are processed in NYEIS
- SFA launched claiming platform, EI Billing
- Utilized by approved billing providers and municipal users
- System performs upfront edit checks prior to initiating third party claiming



# El Systems History

- Billing providers work denied/rejected claims, view status of claims, and run reports
- Post Third Party remittances manually or electronically
- Balance due to provider processed via municipal funded escrow account
- Produces report for SDOH to issue municipal reimbursement amount
- SFA performs customer service functions including system user support and training



# EI Systems History

- NYEIS software and hardware running on outdated platforms
- Stakeholder input, including municipal and provider, that unified system desirable
- As procurement for continued SFA services being developed, DOH and ITS leadership recommendation to procure for a vendor hosted system solution to include:
  - Provider Enrollment and Management
  - Child/Case Management
  - State Fiscal Agent services



# EI Systems Moving Forward

- Request for Proposal #17744 released August 17, 2018
- Award made to Public Consulting Group (PCG)
- Contract executed August 6, 2019
- High level schedule:
  - September-October: Business requirements development
  - October-December: System and functional requirements
  - December-April: System development and testing
  - May-June: Initial training for municipalities and providers
  - Summer 2020: Vendor hosted system launch



# EI Systems Moving Forward

- Provider Management by Summer 2020:
  - Convert and migrate all provider information from NYEIS including but not limited to, from/to dates, approval and agreement history, qualified personnel and service models.
  - Capture all Provider related data including but not limited to, type of agreement, multiple affiliations, unique service categories, and unique identifiers such as Medicaid IDs or National Provider IDs (NPI).
  - Capture of Assistive Technology vendor information
  - Capture of vendor service information for providers of respite and transportation service.
  - Allow authorized users to enter/modify/edit provider records online.





# EI Systems Moving Forward

- Child and Case Management by Summer 2020:
  - Convert and migrate all historical data for active children from NYEIS (historical data for non-active children will be converted and migrated by August 1, 2020)
  - Facilitate the collection of all data needed to meet state and federal reporting requirements, such as Child Outcome Summary (COS) and Annual Performance Reporting (APR)
  - Capture all data needed for each step of the child's EIP lifecycle, including referral, intake/initial service coordination, evaluation, individualized family service plan (IFSP) and services, transfer, transition and exiting the EIP, and child and family outcomes.
  - Have the functionality to allow for the upload and storing of PDF attachments.



# EI Systems Moving Forward

- Fiscal Management
  - Continue all current SFA functions
  - By Summer 2020:
    - accept direct submission of claims from State approved Early Intervention Program (EIP) billing providers
    - apply EI billing rules and edits to claims; assume responsibility for all EIP claims entry, validation and editing, including validation and editing previously taking place in NYEIS
    - provide enhanced QA/QC of billing and claiming process and payments



# EI Systems Moving Forward

- BEI contract with New York State Technology Enterprise Corporation (NYSTEC) to provide Early Intervention System Support Services
  - Assist with overall project management activities, business requirements documentation, quality management activities including testing, and security risk assessment
- NYSTEC Project Manager: James Bryant
- PCG Project Manager: Joe Baile



# EI Systems Moving Forward

- Training, implementation and change management plans under development as well as stakeholder engagement planning with municipalities and providers
- Several EIP initiatives such as MDE/MDA and ABA services expected to be implemented with launch of new system
- Currently, no new NYEIS application development activities

