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NYSAC GovAI Trustmark

Your Guide to Smart AI Adoption

A Collaborative Framework for New York Counties

Making Smarter, Safer AI Decisions Together: A Collaborative Approach to AI Evaluation

The New York State Association of Counties (NYSAC), in partnership with Computer Aid, Inc., developed the GovAI Trustmark program through county stakeholder focus groups to create a comprehensive evaluation matrix incorporating cost, security, data protection, ownership, ease of use, and risk factors.

Our 5-Step Development Process



Evaluation Framework: 10-Point Scoring System

What is included:

- Interactive evaluation dashboard
- Standardized scoring framework
- Access to all county evaluations
- Detailed assessment reports
- Procurement documentation
- Ongoing support from NYSAC and CAI

Dashboard
Welcome to the NYSAC GovAI Trustmark Dashboard

All Evaluations
Browse and filter evaluations from all participating counties

Category: All Productivity Human Services Transcription

Counties: All Similar to Mine Specific

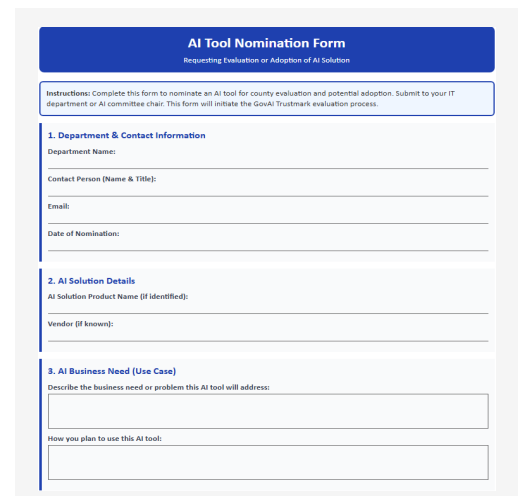
Excellent
 Good
 Mixed
 Poor
 No data
 2 evaluations from 1 county

Tool	Score	Weighted Criteria				Assessments		
		Final	Data	Risk	Ease	Product	Cost	ROE
Gemini 1 county - 1 eval	7.0	6.0	6.0	8.5	8.5	✓	✓	✓
Claude 1 county - 1 eval	7.5	8.0	7.3	7.3	7.0	✓	✓	✓



Resources Included:

- AI Tool Nomination Form
- Complete Evaluation Checklist
- User Guide & Training
- Taskforce Use Case Summaries
- FAQs & Best Practices
- Technical Support



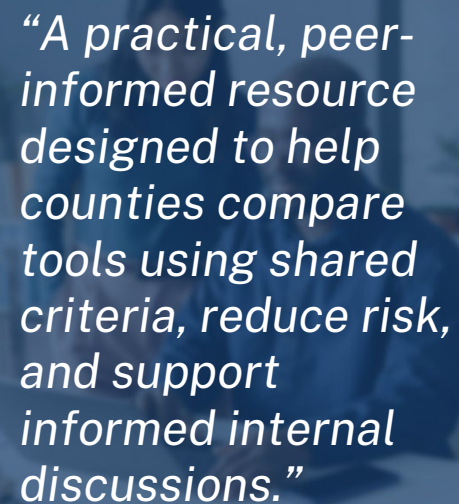
The image shows a screenshot of the 'AI Tool Nomination Form'. The form has a blue header with the title 'AI Tool Nomination Form' and the subtitle 'Requesting Evaluation or Adoption of AI Solution'. Below the header, there are instructions: 'Instructions: Complete this form to nominate an AI tool for county evaluation and potential adoption. Submit to your IT department or AI committee chair. This form will initiate the GovAI Trustmark evaluation process.' The form is divided into three sections: 1. Department & Contact Information, 2. AI Solution Details, and 3. AI Business Need (Use Case). Each section contains input fields for various details.

Designed for Counties - About the NYSAC AI Tools Dashboard

Built by NYSAC, a team of dedicated county leaders, with the expertise of CAI.

At NYSAC’s Artificial Intelligence Summit in July 2025, county leaders from across New York State came together to discuss how artificial intelligence is already affecting county operations, and what our counties need to move forward responsibly.

A clear call to action emerged: counties need vetted AI tools they can trust, along with clear, consistent information to support local decision-making. Leaders emphasized the importance of security, cost awareness, and practical value as well as the challenge of evaluating rapidly evolving technologies without shared standards or reliable points of reference. The NYSAC AI Trustmark Dashboard was created in response to that call.



“A practical, peer-informed resource designed to help counties compare tools using shared criteria, reduce risk, and support informed internal discussions.”



Following the Summit, an AI Advisory Group was formed, made up of Summit participants, county IT directors, cybersecurity professionals, and county leadership. The Working Group identified the criteria most important to counties, determined the scoring metrics for evaluating AI tools, and began assessing tools relevant to county operations. NYSAC partnered with Computer Aid, Inc (CAI) under a one-year pilot to provide technical support while keeping evaluations firmly grounded in county experiences.

The result is the NYSAC AI Trustmark Dashboard: a practical, peer-informed resource designed to help counties compare tools using shared criteria, reduce risk, and support informed internal discussions.

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