



Cybersecurity for Non IT Leaders: NY's Endpoint Detection Solution for Counties

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March 23, 2023



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NYS JSOC Mission

The New York JSOC Will Serve as a First-of-its-Kind Hub for Data Sharing and Cyber Coordination Across New York State, New York City, the Five Major Upstate Cities, Local and Regional Governments, Critical Infrastructure and Federal Partners

EDR Rollout Progress

- 46 Counties and 5 Cities signed up (representing over 70,000 endpoints)
 - Over 30,000 endpoints active. Others are coming online every day.
- Remaining Counties encouraged to join
- Existing County endpoint review

CrowdStrike Falcon Complete

Key Benefits include:

- Proactive Management and Optimization
- 24/7 Expertise to Defend the Cloud
- Continuous Human Threat Hunting
- 24/7 Monitoring and Response
- Surgical Remediation
- Transparent and Secure Collaboration



Benefits to the Counties

- 24/7 cybersecurity support
- Shared statewide view of our cyber risk
- Economy of scale purchasing
- Next steps

Onondaga County Testimonial with Kevin Sexton





Kevin Sexton
CIO
Onondaga County



Jeremy Pafundi
Regional Sales Manager
SLED New York



CROWDSTRIKE

CrowdStrike – NYSAC / NYS JSOC Endpoint Protection Service Update

Jeremy Pafundi, Regional Sales Manager SLED New York
Russ Harnish, Sales Engineer SLED New York
David Beckett Principal Sales Engineer SLED New York
Kevin Sexton, CIO Onondaga County
Ben Vocegardner, Director Office Counter Terrorism

Agenda

- Update from CrowdStrike on NYS JSOC
- Review of Support
- Cloud Native and Modern Attack
- Value of Falcon Complete
- Testimonial from Onondaga County
- Q/A

Proven Track Record Customer Support

- Basic Workflow

- Signed Inter Government Agreement
- Welcome Email from CrowdStrike Account team
- Kick Off Call with Onboarding team

- Key areas of focus:

- Falcon Sensor Deployment
- Falcon Policy Configuration
- Users/Roles
- Falcon Modules
- Falcon API

- Why Successful:

- New York Made the right investment in support services
- White Glove Service
- Tool Rationalization

- Training investment:

- New York has made investments in training
- Self Paced Online Training

- Elite Level TAM:

- Named TAM
- 24/7 Customer Support
- Custom Reporting
- Product Mgmt. Access

- Where are we today and results:

- 50+ County/Cities in process of roll out
- All different AV's and Environments
- All different skill levels and team make ups

CLOUD-NATIVE

**PROTECTION OF
THE CROWD**

**EFFORTLESS
SCALABILITY**

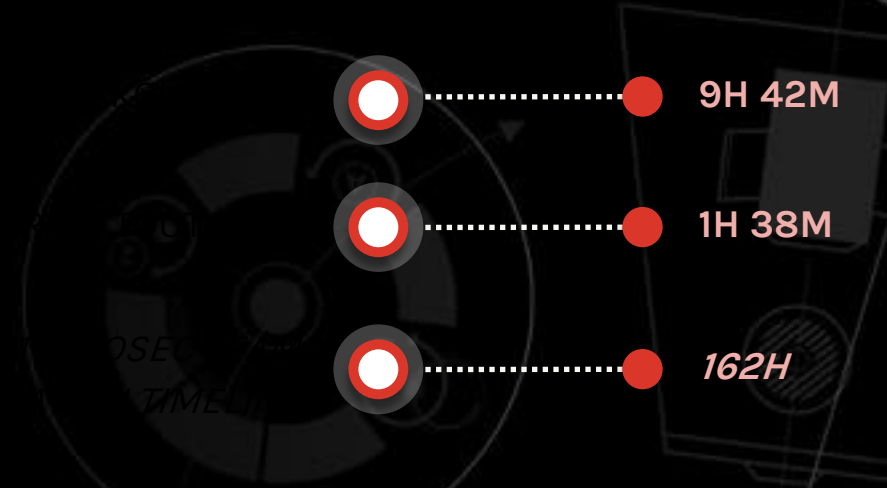
**WORKS ON
DAY ONE**



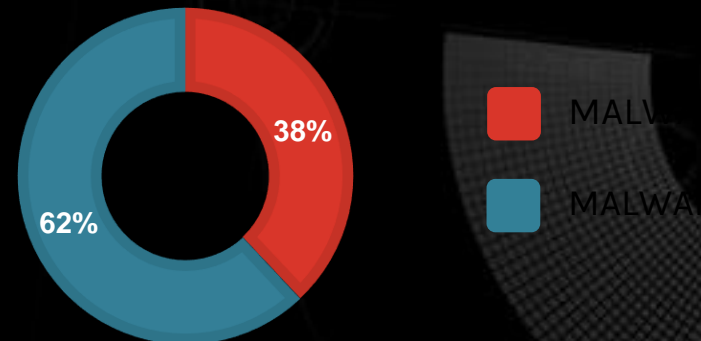


COMPONENTS OF THE ADVANCED MODERN ATTACK

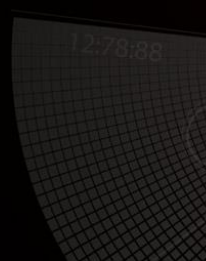
ECRIME ADVERSARY EXPIDITED BREAKOUT TIME



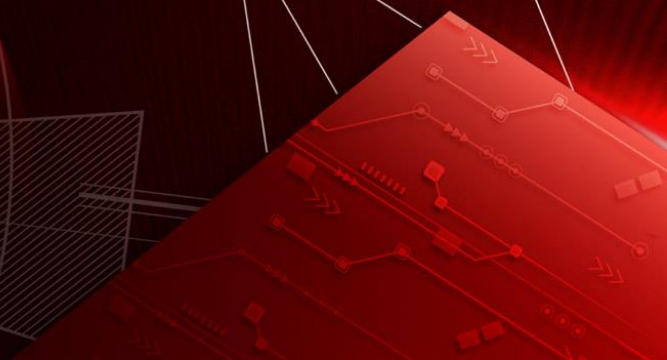
2021 MALWARE V MALWARE FREE ATTACKS



Falcon Complete Overview



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HIDDEN Cost of Endpoint Security

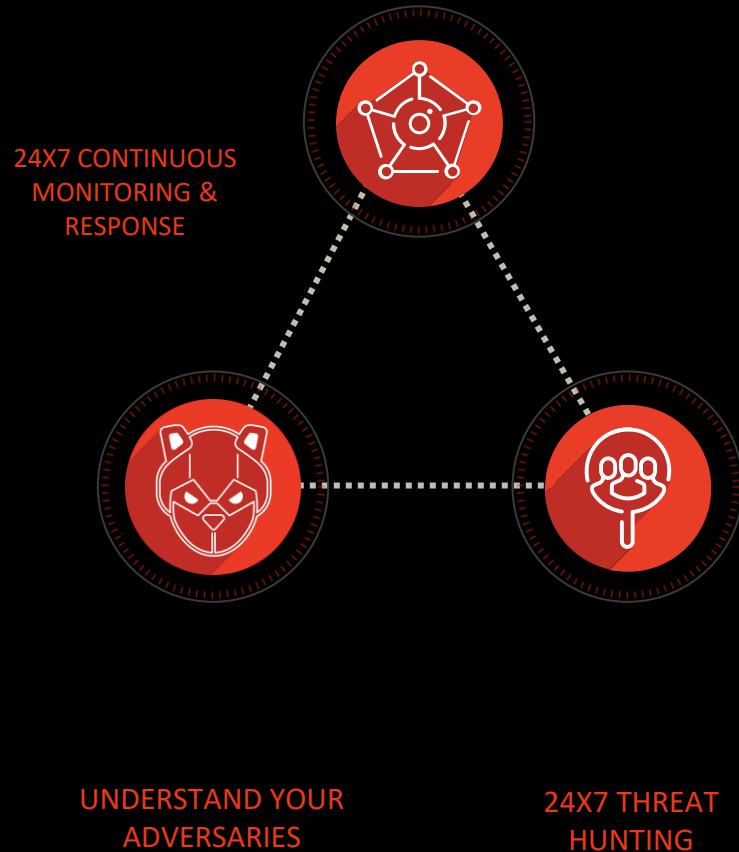


REQUIREMENTS	COST
ACQUIRING ENDPOINT SECURITY TECHNOLOGY	\$
IMPLEMENTING, CONFIGURING AND TUNING	\$\$
MANAGING, MAINTAINING AND UPDATING	\$\$\$
MONITORING, TRIAGING AND ANALYZING ALERTS	\$\$\$
RESPONDING TO AND REMEDIATING INCIDENTS	\$\$\$
THE COST OF A DATA BREACH	\$\$\$\$



People

Effective Monitoring & Response



	Industry Average *	Continuous Monitoring & Response
Time to Detect	120 Hours	1 Minute
Time to Investigate	11 Hours	6 Minutes
Time to Remediate	31 Hours	29 Minutes

* Source: CrowdStrike 2020 Global Security Attitude Survey

FALCON COMPLETE EXCEEDS THE 1:10:60 GOAL

FALCON COMPLETE Stops BREACHES WITH PLATFORM, Intelligence, and EXPERTISE

COMPREHENSIVE PLATFORM



FALCON DISCOVER
IT HYGIENE

UNDERSTAND
CUSTOMER ASSETS AND RISK



FALCON INSIGHT
EDR

RECORD AND ANALYZE
ENDPOINT TELEMETRY



FALCON PREVENT
NGAV

BLOCK
99% OF TRADECRAFT



FALCON IDENTITY THREAT PROTECTION
ITP

PROTECT AND ENFORCE
IDENTITIES AND IDENTITY STORES

UNIQUE EXPERTISE & INTEL



FALCON OVERWATCH 24/7
HUNTERS



FALCON COMPLETE TEAM
24/7 RESPONDERS

HUNT AND RESPOND
CROWDSTRIKE PEOPLE AND PROCESS